

## Driving Student Success through Information Discovery

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Enrollment Management

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**SAIR 2013** 



## **Technology and Innovation**

- 1. Technology and Innovation
- 2. Business Intelligence in Higher Education
- 3. A Changing World
- 4. Turning Hindsight into Foresight
- 5. Proactive Engagement
- 6. Freshman Learning Communities
- 7. Actionable Alerts
- 8. Demo



## **Data and Information**

- How long does it take on average to get a new report created? (hours, days, weeks, months)
- 2. How are you using data to make decisions and provide support where needed?
- 3. Must you find information or does information find you?

06-MAY-2004 03:12 PM
REPORT: GURADDR Address Report

ID Name Address

Q62100933 Clifford, Stephanie 22 EAST MAPLE ROAD DETROIT, MI 82134

Q81337923 Serum, Tracy 6658 NORTH 69TH STREET

HOUSTON, TX 02344

BANNER University

PAGE: 2

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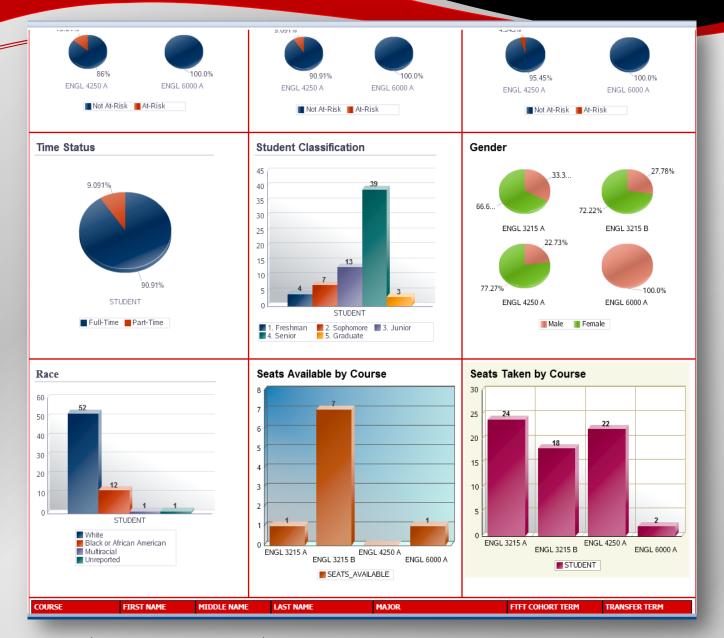
REPORT: GURADDR Address Report

ID Name Address

\*\*\*\*\*\*\*REPORT CONTROL INFORMATION\*\*\*\*\*\*\*

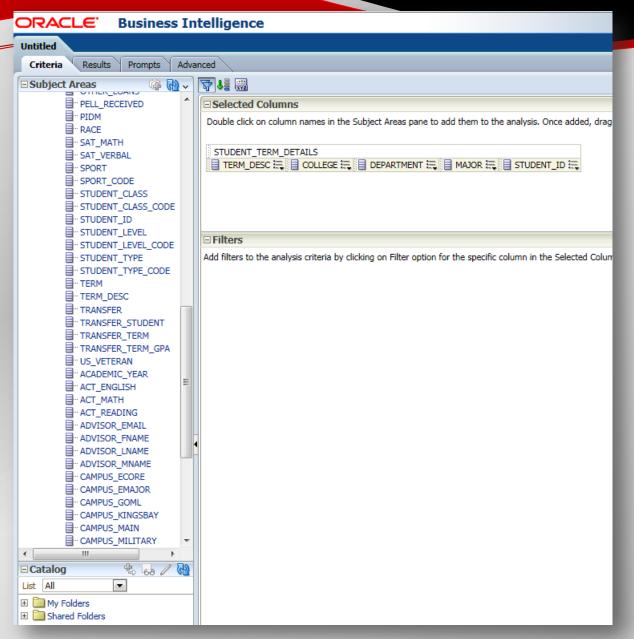
Report Name: GURADDR Term Code: 200210





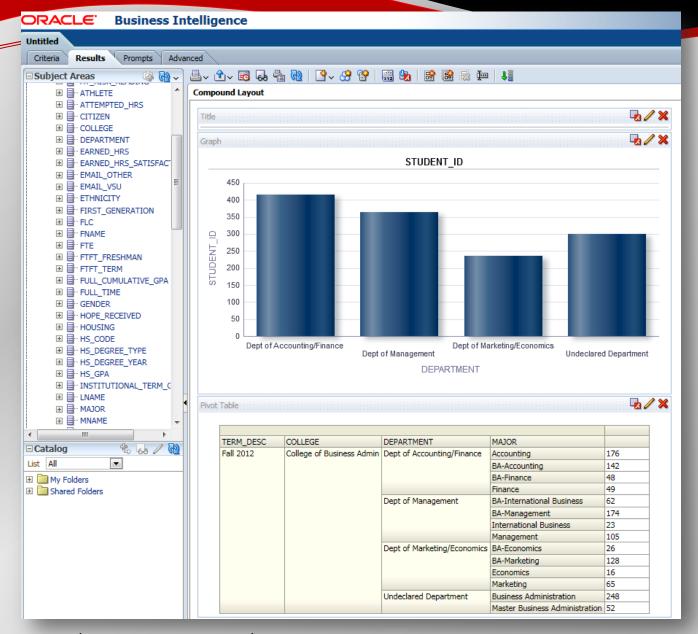
## Oracle (OBIEE) Business Intelligence





## Oracle (OBIEE) Business Intelligence





## Oracle (OBIEE) Business Intelligence



Agencies Contacts

Summary List of Students

List of Current Students

**Detailed List of Current and Prior Students** 

Missing Students

Title IV-E Funding Report

X

Completed Practicum Placements Report

Advising

Student Information Updated.

#### **Query Student**

Enter a Student ID Number and Press Enter to Query. Erase the block and type a new Student ID Number and Press Enter to select a different student.

Enter Student ID (press Enter to Query) bahaugab@valdosta.edu

Selected Student Haugabrook, Brian Antonio

#### Advisors

Advisor Name Argyle, Nolan Advisor Type Academic Advisor

#### Special Flags

Set Flag

	Floor	FI 6-40-	Flog Set Du	Flog Lifts On
	Flag	Flag Set On A	Flag Set By	Flag Lifts On
Ø	Test Flag	17-SEP-2012	Haugabrook, Brian Antonio	-
				1-1

#### Department Forms

Request Additional Forms

Update Form Received Stamps

Perform Form Admin Actions

Form Name	Received On	Received By	View	Received	Reset Status	Delete Request	PDF
Student Contact Information	25-JUL-2011	Haugabrook, Brian Antonio	Download	<b>✓</b>			Upload/Replace
Statement of Understanding	25-JUL-2011	Haugabrook, Brian Antonio		<b>✓</b>			Upload/Replace
Official Program of Study	25-JUL-2011	Haugabrook, Brian Antonio		<b>✓</b>			Upload/Replace
Graduation Application	25-JUL-2011	Haugabrook, Brian Antonio		<b>✓</b>			Upload/Replace
Learning Plan 7612	* FORM NOT TURNED IN *	-			-		Upload/Replace
Foundation Practicum Application	* FORM NOT TURNED IN *	-			-		Upload/Replace
Concentration Practicum Application	* FORM NOT TURNED IN *	-			-		Upload/Replace
Foundation Liability Insurance	* FORM NOT TURNED IN *	-			-		Upload/Replace
Concentration Liability Insurance	* FORM NOT TURNED IN *	-			-		Upload/Replace

#### Student Information

Edit Student Information

Track	Full Time Program
Program Level	
Academic Status	Good Standing
Graduation Term	Not a SW Graduate
VSU Email Address	bahaugab@valdosta.edu
Other Email Addresses	_
Needs Follow Up	No

#### Photo



**Special Documentation** 

Add Special Documentation

No Special Requirements Found.

IV-E Funding

Add IV-E Funding Information





## Academic Affairs Faculty Portal

Main Advisor Courses At-Ris

Data Warehouse Tools

Applications/Portals

ontact Brian Haugabrook, Director of Data Warehouse, for any questions. Email: <a href="mailto:bahaugab@valdosta.edu">bahaugab@valdosta.edu</a>, Phone: (229) 333-7447 bu can also email the VSU Data Warehouse department (<a href="mailto:VSUDataWarehouse@valdosta.edu">VSUDataWarehouse@valdosta.edu</a>) for requests, issues, or suggestions.

#### Digital Measures (College of Education)



#### **Login to Digital Measures**

Note: The Digital Measures link will expire 09/17/2012 at 09:32 AM. If this link expires, Refresh the page to get the current link.

Watch a short video on using Digital Measures here.

#### DegreeWorks



#### Login to DegreeWorks

DegreeWorks is an advising tool to aid in advising with electronic checklists, what-if scenarios, GPA calculators, advising planner, and notes.

For more information and tutorials click here.

#### FLC Portal



#### Login to the FLC Portal

Freshmen Learning Communities advising and faculty portal. Access to course and student information that are part of an FLC community.

For more information click here.

#### First-Time Full-Time Freshman Portal



#### Login to the FTFT Portal

Provides information on all enrolled students part of a FTFT cohort. Highlights students marked at-risk in general, reading and math based courses. This includes new FTFT students and enrolled FTFT students from previous years.

#### **Department Specific Applications**



**COE Advising Scheduler** 

Nursing Advising Scheduler

**OASIS Advising Scheduler** 

**Student Success Center Scheduler** 

Social Work Information System (SWIS)

## **Application Directory**



## What is Enrollment Management

- Recruitment
- Admissions
- Orientation
- Financial Aid and Payment (Bursary)
- Then what???
  - Then Enrollment Management is equipping the campus (Faculty, Staff, and even Students) with the tools they need to support the students, and not let the students fall through the crack with making an attempt to help them.



Fall 2012

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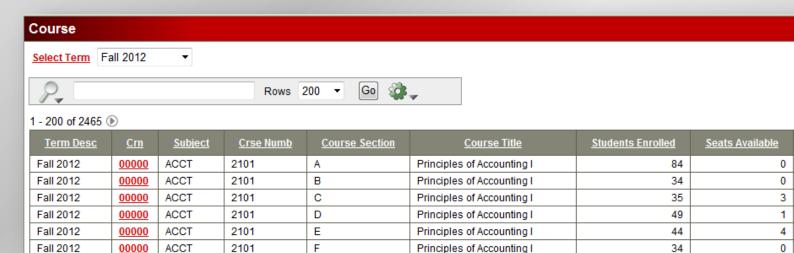
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## Course Summary By User Role



Principles of Accounting I

Principles of Accounting II

Intro to Fraud Examination

**Instructors Email** 

bahauqab@valdosta.edu

bahaugab@valdosta.edu

bahaugab@valdosta.edu

bahauqab@valdosta.edu

bahauqab@valdosta.edu

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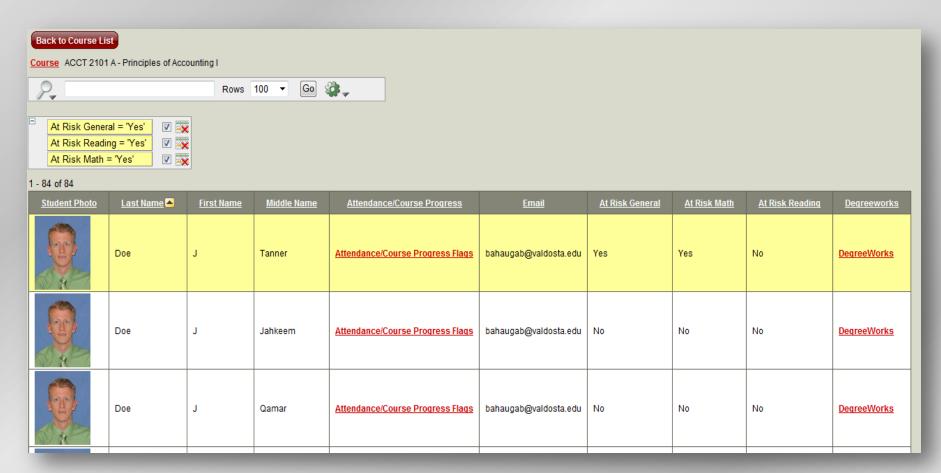
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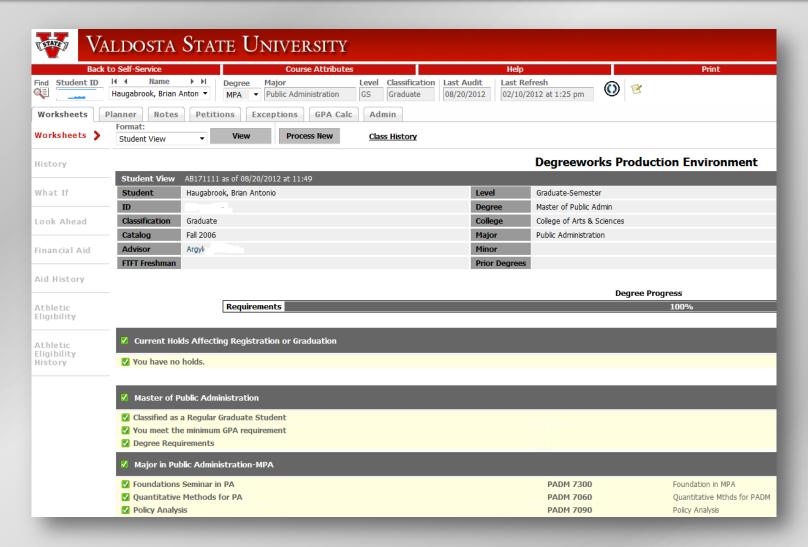


## Class Roster with Photos and Direct Link to DegreeWorks





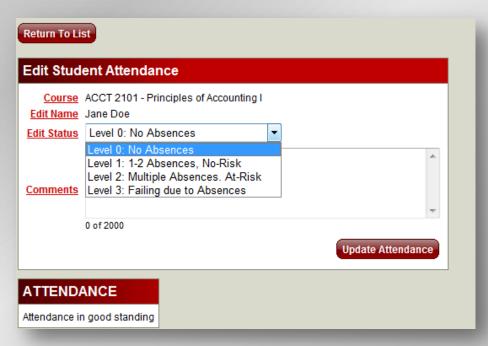
## **Custom Application Integrations**

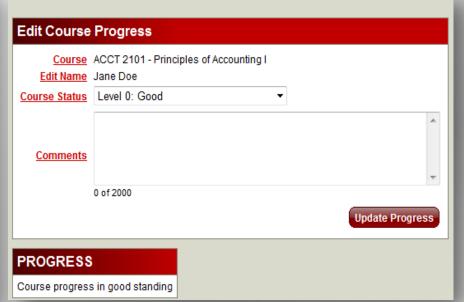




## Automatic Alerts, Triggers, and Events

- Sends notification to the student's advisor and academic success center
- If the student lives on campus, a wellness check is automatically triggered through the housing office
- If the student is in an FLC, all other instructors are notified







## Student Progress in all Courses

Student					
STUDENT_PHOTO	STUDENT_NAME	EMAIL_VSU	FULL_CUMULATIVE_GPA	ADVISOR_NAME	ADVISOR_EMAIL
	John Doe	<u>bahauqab@valdosta.edu</u>	-	Robert Smith	<u>bahauqab@valdosta.edu</u>

Return To List

#### Student Schedule

CRN	Course	Instructor Email	Attendance Status	Attendance Comments
80354	ENGL 1101 T - Composition I	jdoe@valdosta.edu	Level 2: Multiple Absences. At-Risk	Marlee has accrued three absences. We are in the process of setting up a meeting to discuss the matter.
80042	KSPE 1020 C - Weight Training	jdoe@valdosta.edu		
80643	VSU 1101 K - Keys to College Success	jdoe@valdosta.edu		
81056	PHIL 2010 B - Fundamentals of Philosophy	jdoe@valdosta.edu		
81213	HIST 2112 K - United States History Sn 1865	jdoe@valdosta.edu		



## **Course Withdrawal Alerts**

- What happens if a student drops a course that is in his/her cohort?
- What actions should take place?

From: flc\_coordinator@valdosta.edu [mailto:flc\_coordinator@valdosta.edu]

Sent: Monday, September 17, 2012 8:13 AM

To: Brian A. Haugabrook

Subject: FLC NOTIFICATION Course Withdrawal (Gi

Dear Brian Haugabrook,

J Doe (@valdosta.edu) has withdrawn from PERS 2160 C FLC course and currently lives on campus. You are encouraged to follow up with the student.

Login to the FLC Portal for more information. <a href="https://apex.valdosta.edu/apex/f?p=FLC">https://apex.valdosta.edu/apex/f?p=FLC</a>

# Enrollment Management and Retention, Progression and Graduation

- Importance of Good Data
- Timely Data
- New Freshmen Learning Curve
- Faculty (need I say more)
- Orientation
- Advising
- Other Risk Factors (Financial Aid, Social Issues, etc...)



## **At-Risk Factors**

- A three part process that examined:
  - Quality of High School
  - High School Grade Point Average (HS GPA)
  - SAT Scores (ACT converted)





## **At-Risk Factors**

- Examined potential DFW rates of students by at-risk factors.
  - HS Quality
  - HS GPA
  - English: SAT English (Average ACT English and ACT Reading)
  - Math: SAT Math (ACT Math)

HS Quality, HS GPA, SAT Total	E	English Bas	ed Course	s	At-risk Indicator		Math Base	At-risk Indicator		
	Pass	DFW	Total	% Passed	(60.0% or Below)	Pass	DFW	Total	% Passed	(60.0% or Below)
1, 1, 1	382	20	402	95.0%		193	12	205	94.1%	
1, 3, 2	355	90	445	79.8%		132	48	180	73.3%	
1, 4, 1	216	95	311	69.5%		60	79	139	43.2%	At-risk, Math
2, 1, 3	441	38	479	92.1%		104	23	127	81.9%	
2, 3, 2	495	125	620	79.8%		124	90	214	57.9%	At-risk, Math
3, 2, 4	398	109	507	78.5%		102	94	196	52.0%	At-risk, Math
3, 3, 1	132	69	201	65.7%		50	37	87	57.5%	At-risk, Math
3, 4, 3	230	167	397	57.9%	At-risk, English	52	96	148	35.1%	At-risk, Math
4, 1, 1	422	31	453	93.2%		242	33	275	88.0%	
4, 1, 4	266	32	298	89.3%		80	32	112	71.4%	
4, 4, 4	200	154	354	56.5%	At-risk, English	51	103	154	33.1%	At-risk, Math
9, 2, 3	169	34	203	83.3%		45	20	65	69.2%	



## Fall 2013 Implementation

- Student Portal
  - Degree progress checklist
  - Targeted supplemental instruction materials displayed as ads
  - Student employment opportunities based on financial analytics
- Oracle Endeca Information Discovery
  - Combine quantitative and qualitative data
  - Incorporate social media and survey data
  - Enhance research and grant opportunities

## What is Information Discovery

## Quickly explore all relevant data

- Relationships undefined or unknown
- ✓ No pre-defined model required
- ✓ Rapid, iterative change

- Search across data sources
- ✓ Navigation across all attributes (fields/columns)
- ✓ Enhanced Analytics

- Structured
- ✓ Semi-structured
- Unstructured
- ✓ Un-cleansed data is ok
- ✓ Beyond the data warehouse



## Oracle Endeca Information Discover

### Understand the Complete Picture with Context from Any Source

"How do we view a successful student?



Data Warehouse / **Business Intelligence** Banner/ODS

**PeopleSoft** 

One Card

Blackboard

	Student Record														
Stud ID	Clas ID	Sec	Da	Inst	Co	Cours		Spend		Cost					
12324	506	234	12/ 3	1233	Class1		\$300			\$200			tions		1
12325	507	235	12/ 4	1545	Class2		2 \$450		\$900			eale	Price		
					506		25	12	1233   10/   1		D 1	ealer	\$35,00 0		
						507		26	15	45	09/	D	ealer	\$22,00	7

**Verbatim Text** Surveys and Evaluations



"..student heard a rattling sound toward left front dside of room. Had issues with understanding professor..."





Population ages, median income, home values, land area, unemployed, number of small businesses....

#### **Websites Sports** Other HigherEd



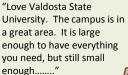
- ".. Valdosta State wins another state championship..."
- " ... University of Georgia hires a new vice president."

#### **Social Media** Student Sentiment/Blogs/Tweets

















## Business Intelligence and Information Discovery

#### More Powerful Together

