

Determining an Achievable Retention Rate Increase for Institutional Planning

Kristina M. Cragg, Ph.D.

Assistant to the President for Strategic Research & Analysis kmcragg@valdosta.edu

Jessica Thompson

Institutional Research Analyst jdthompson@valdosta.edu

Valdosta State University – Strategic Research & Analysis





You may be interested in this session if

- You're responsible for reporting retention rates at your institution.
- You are frustrated hearing about retention rates and whether or not they have increased at your institution.
- You wish that more than just first-time, full-time freshmen were counted in retention rates.
- This was the best session during this timeslot.





This presentation will discuss

- Motivation for the Study
- Literature Review
- Research Questions
- Data, Variables, and Methods
- > Results
- Possible Implications
- Questions and Comments





Motivation for the Study

- Retention rates are a measure of accountability.
- To determine if institutions have achieved the longstanding perception of one percentage point gain in retention rates.
- To determine the range of retention rates and gains/losses at institutions within the SAIR region.
- To acquire additional data on four-year institutions in order to evaluate retention rates of peers in our region.





Definitions

• Retention Rate: "A measure of the rate at which students persist in their educational *program* at an institution, expressed as a percentage. For *four-year institutions*, this is the percentage of first-time bachelors (or equivalent) degree-seeking *undergraduates* from the previous fall who are again enrolled in the current fall" (IPEDS, 2008).







Brief Literature Review

- New definitions to count nearly every student were suggested (Adleman, 2007), but were not revised in 2008 HEA.
- Institutions conform to the accountability triangle illustrated by Burke and Associates (2005).
 - In this triangle, colleges and universities must adhere to "state priorities, academic concerns, and market forces" (p. 23).
- Higher education serves students, parents, state and local economies, politics, and many other stakeholders and sectors.
 - If students remain enrolled and thus are retained, then their retention produces more revenue for the institution and all other sectors benefit simultaneously.
- To be effective in higher education, efforts made must equally contribute to all three areas of the accountability triangle: state priorities, academic concerns, and market forces.
 - Using retention rates as a measure of accountability seems
 appropriate.





Brief Literature Review

- The study utilized the Policy Diffusion Framework developed by Berry and Berry (1990, 1992).
 - The essential idea behind the framework is that development of a policy is a "function of both their characteristics of the specific political systems and a variety of diffusion processes" (Sabatier, 1999, p. 10).
 - This concept is applicable to retention rate goals because many institutions select retention rate goals based upon their peers or sister institutions. As such, the policy is heavily influenced by institutional characteristics (i.e., type of students admitted) as well as retention rate increase goals of nearby institutions (i.e., institutions within the same university system).



Research Questions

- What is a reasonable retention rate?
- What is a reasonable gain in a retention rate?
- Are there financial factors (total revenues) that can help to increase a school's retention rate?





Data, Variables, and Methods

Retrieved IPEDS data for all institutions in the United States and its territories from 2003 to 2006

Incorporated all data into Excel and differentiated groups by sector focusing on 4-year public institutions and 4-year private institutions

Imported data into SPSS and quartile categories were created for certain variables

Deleted institutions that did not report retention rates for 2004, 2005, or 2006





Data, Variables, and Methods

4-Year Public Institutions

There are 678 institutions found in IPEDS representing 50 states, 5 territories.

Institutions with unreported data in the retention rate column were deleted, resulting in 63 deletions.

There were 219 institutions in the SAIR region incorporated into the final analysis.

4-Year Private Institutions

There are 1640 institutions found in IPEDS representing 49 states, 2 territories.

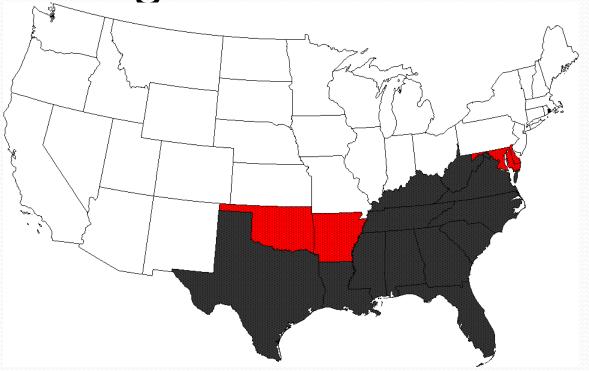
Institutions with unreported data in the retention rate column were deleted, resulting in 396 deletions.

There were 360 institutions in the SAIR region incorporated into the final analysis.





The SAIR Region Defined





Alabama Arkansas Delaware Washington DC Florida Georgia Kentucky
Louisiana
Maryland
Mississippi
Oklahoma
North Carolina

South Carolina
Tennessee
Texas
Virginia
West Virginia

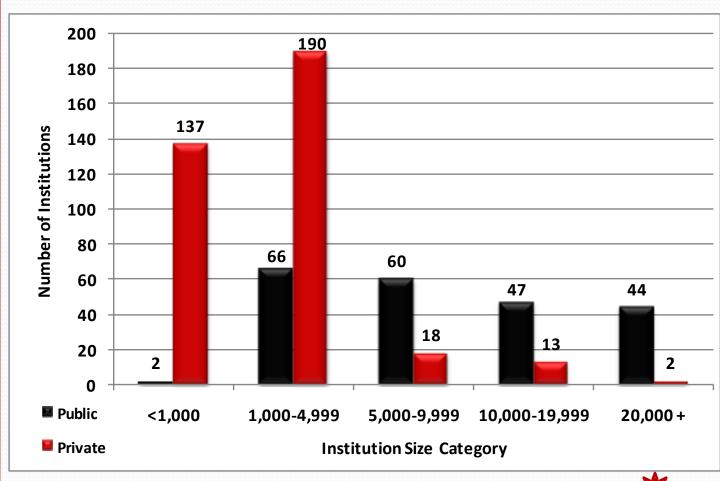


Public

 Institutions—
 57.53% have
 between 1,000
 students and
 9,999 students

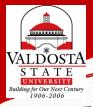
Private
Institutions—
90.83% have
4,999 students
or less





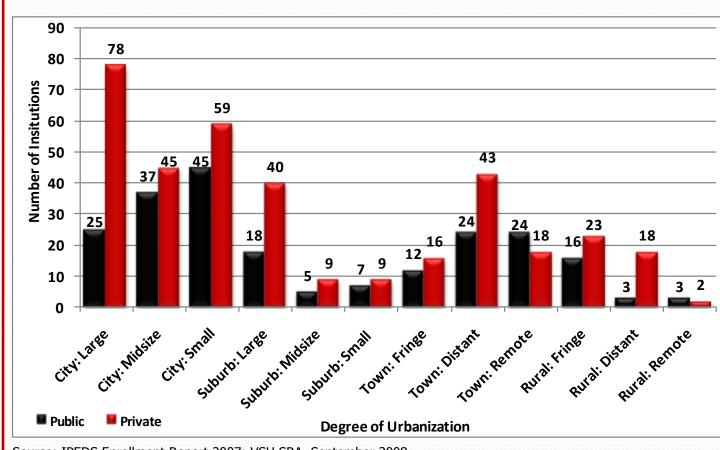
Source: IPEDS Enrollment Report 2007; VSU Strategic Research and Analysis (SRA), September 2008.





Private
 Institutions—
 21.67% are located in a large city

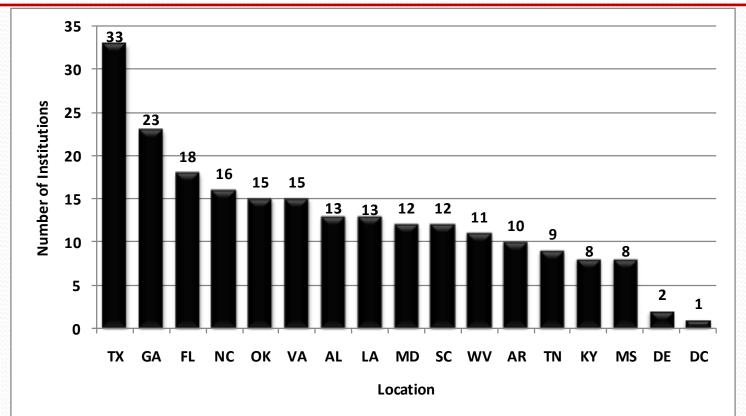








- Texas has the largest number of public institutions (33) in the study.
- Several pairs of states had alike numbers of institutions:
 - Oklahoma-Virginia; Alabama-Louisiana; Maryland-S. Carolina; Kentucky-Mississippi

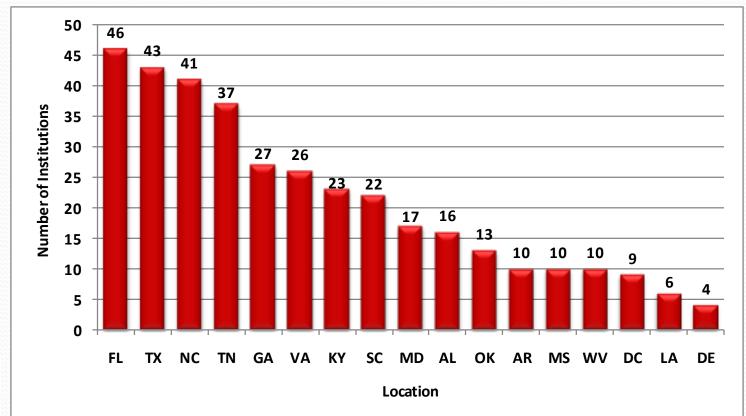




14



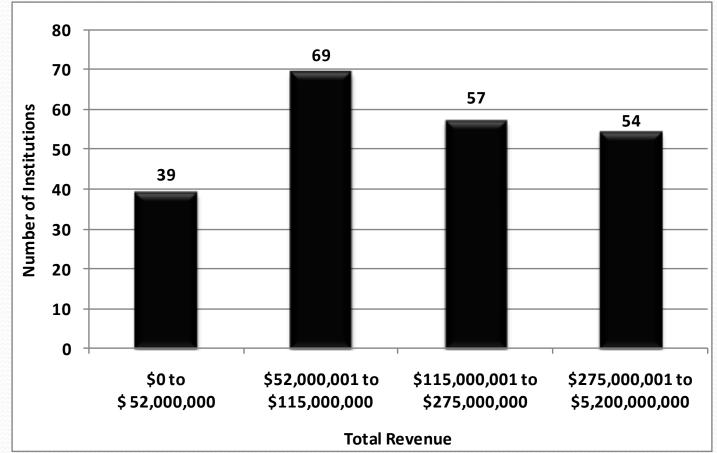
- Florida has the largest number of private institutions (46) in the study.
- Arkansas, Mississippi, and West Virginia all have 10 private institutions.







 Sixty-nine public institutions (31.50%) were categorized as generating \$52 million to \$115 million in 2005-06 fiscal year.

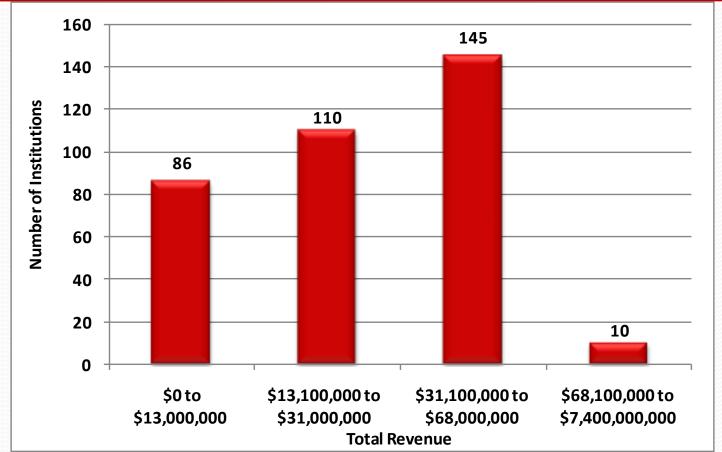




Source: IPEDS Financial Report 2006; VSU SRA, September 2008.



 One hundred and forty-five private institutions (40.28%) were categorized as generating \$31.1 million to \$68 million in 2005-06 fiscal year.

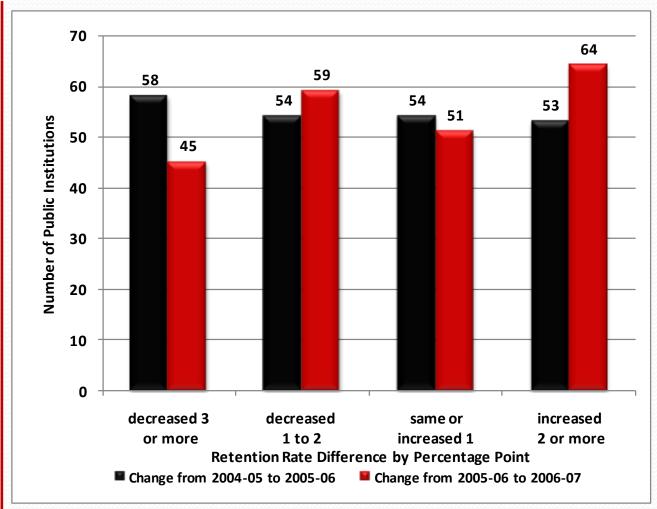




Source: IPEDS Financial Report 2006; VSU SRA, September 2008. Note: Total revenue information was not available for 9 institutions.



- Public Institutions
 - From 2004 to 2005, 51.14% of institutions had a decrease in retention rates
 - From 2005 to 2006, 52.51% of institutions had the no change or an increase in retention rates

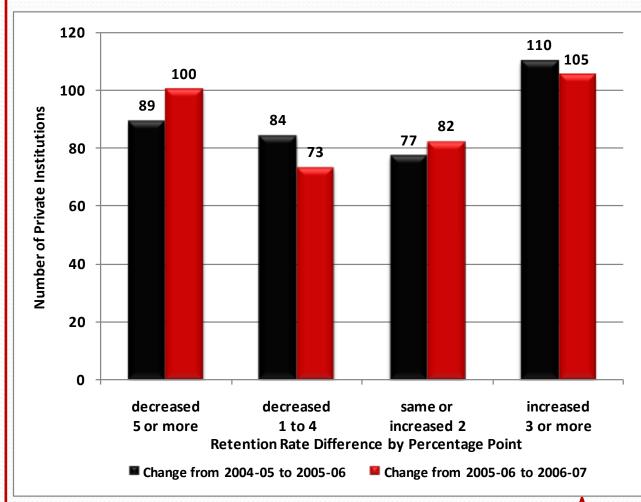








- For two consecutive years, a greater percent of private institutions' retention rates remained the same or increased.
 - 2004 to 2005 and 2005 to 2006— 51.94%



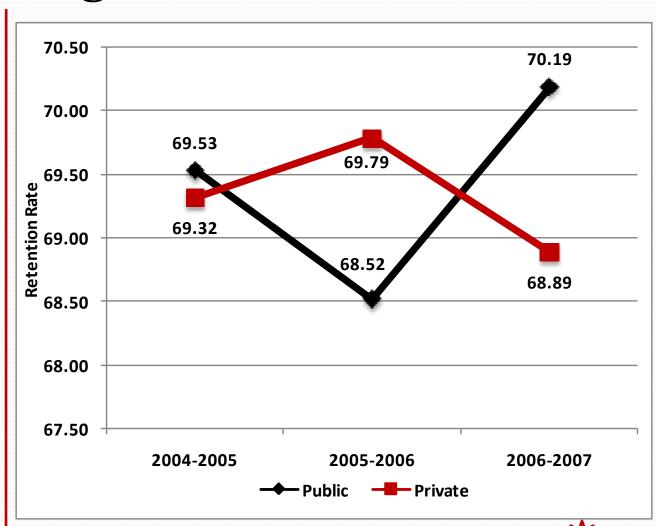




Results-Average Retention Rate

- Public Institutions highest retention rate (70.19%) in 2006-07 academic year
- Private
 Institutions—
 highest retention
 rate (69.79%) in
 2005-06 academic
 year







Results-Average Retention Rate Change

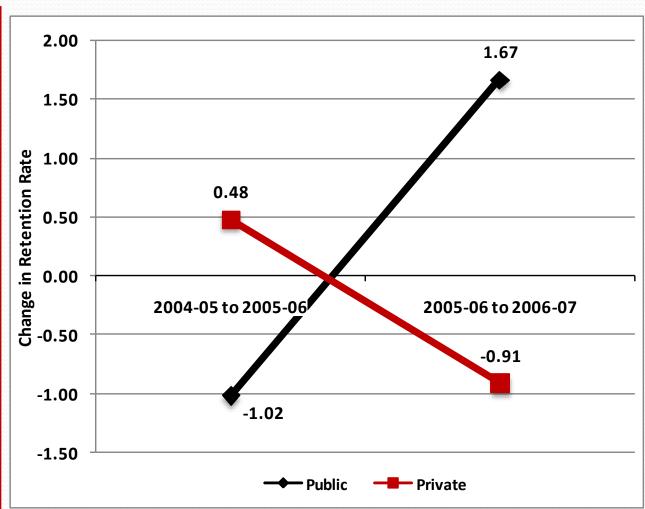
Public Institutions—

- 2004 to 2005
 average retention rate loss was -1.02
- 2005 to 2006
 average retention rate gain was 1.67

Private Institutions—

- 2004 to 2005
 average retention rate gain was 0.48
- 2005 to 2006
 average retention rate loss was -0.91









Results

Public Institutions

- 2004-05 to 2005-06
 - The highest percentage (13.24%) of institutions were generating between 275 million and 5.2 billion dollars and had no change in their retention rates or it increased by 1 percentage point.
- 2005-06 to 2006-07
 - The highest percentage (10.50%) of institutions were generating between 275 million and 5.2 billion dollars and had no change in their retention rates or it increased by 1 percentage point.

Change in Retention Rate						
2004-05 to 2005-06	State	\$0 to \$52M	\$52M+1 to \$115M	\$115M+1 to \$275M	\$275M+1 to \$5.2B	Total
Decreased 3 or more percentage points	All	11	21	18	8	58
Decreased 1 to 2 percentage points	All	11	18	14	11	54
Remained constant or increased 1 percentage point	All	6	9	10	29	54
Increased 2 or more percentage points	All	11	21	15	6	53

Change in Retention Rate						
2005-06 to 2006-07	State	\$0 to \$52M	\$52M+1 to \$115M	\$115M+1 to \$275M	\$275M+1 to \$5.2B	Total
Decreased 3 or more percentage points	All	11	20	13	1	45
Decreased 1 to 2 percentage points	All	10	14	19	16	59
Remained constant or increased 1 percentage point	All	4	15	9	23	51
Increased 2 or more percentage points	All	14	20	16	14	64

Source: IPEDS Enrollment Report 2004-2006; Financial Report 2006; VSU SRA, September 2008.







Results

Private Institutions

- 2004-05 to 2005-06
 - The highest percentage (14.44%) of institutions were generating between 31.1 million and 68 million dollars and had no change in their retention rates or it increased by 2 percentage points.
- 2005-06 to 2006-07
 - The highest percentage (10.83%) of institutions were generating between 31.1 million and 68 million dollars and either decreased 4 points or less, had no change in their retention rates, or it increased by 2 percentage points.

		Total Revenues and Investments						
Change in Retention Rate 2004-05 to 2005-06	State	\$0 to \$13M	\$13.1M to \$31M	\$31.1M to \$68M	\$68.1M to \$7.4B	Missing	Total	
Decreased 5 or more percentage points	All	27	38	22	0	2	89	
Decreased 1 to 4 percentage points	All	9	26	41	6	2	84	
Remained constant or increased 2 percentage points	All	7	12	52	4	2	77	
Increased 3 or more percentage points	All	43	34	30	0	3	110	
•								

Change in Retention Rate		Total Revenues and Investments						
Change in Retention Rate 2005-06 to 2006-07	State	\$0 to \$13M	\$13.1M to \$31M	\$31.1M to \$68M	\$68.1M to \$7.4B	Missing	Total	
Decreased 5 or more percentage points	All	33	33	31	1	2	100	
Decreased 1 to 4 percentage points	All	4	26	39	1	3	73	
Remained constant or increased 2 percentage points	All	12	23	39	8	0	82	
Increased 3 or more percentage points	All	37	28	36	0	4	105	

Source: IPEDS Enrollment Report 2004-2006; Financial Report 2006; VSU SRA, September 2008.





Discussion and Possible Implications

- Retention rates vary:
 - Year to year
 - State to state
 - Institution to institution
- Begs the question ... What should our institution's retention rate goal be?
 - See handout.







Thank You

Questions and Comments







4-Year Public Institutions



Change in		To	otal Revenu	e Categories			Change in			Total Revenue	e Categories		
Retention Rate 2004-05 to 2005-06	State	\$0 to \$52M	\$52M+1 to \$115M	\$115M+1 to \$275M	\$275M+1 to \$5.2B	Total	2004-05 to 2005-06	State	\$0 to \$52M	\$52M+1 to \$115M	\$115M+1 to \$275M	\$275M+1 to \$5.2B	Total
	AL	1	1	1	0	3		AL	0	0	0	2	2
	AR	0	2	2	1	5		AR	1	0	0	0	1
	DC	0	0	1	0	1		DC	0	0	0	0	0
	DE	0	0	0	0	0		DE	0	0	0	1	1
	FL	0	0	2	2	4		FL	2	0	1	5	8
	GA	3	3	0	1	7		GA	1	3	0	1	5
	KY	0	0	1	0	1	Remained	KY	0	0	1	2	3
Decreased 3	LA	0	2	1	0	3	constant or	LA	1	0	1	0	2
or more	MD	0	2	2	0	4	increased 1	MD	0	1	0	3	4
percentage	MS	0	1	1	0	2	percentage	MS	0	0	0	1	1
points	NC	1	2	2	2	7	point	NC	0	0	1	2	3
	OK	3	2	0	0	5	point	OK	1	1	1	0	3
	SC	1	3	0	0	4		SC	0	1	1	0	2
	TN	0	1	2	1	4		TN	0	0	1	1	2
	TX	1	1	3	1	6		TX	0	2	2	5	9
	VA	1	0	0	0	1		VA	0	0	1	5	6
	WV	0	1	0	0	1		WV	0	1	0	1	2
	Total	11	21	18	8	58		Total	6	9	10	29	54
	AL	1	0	1	1	3		AL	0	3	1	1	5
	AR	1	0	0	0	1		AR	1	1	1	0	3
	DC	0	0	0	0	0		DC	0	0	0	0	0
	DE	0	0	0	0	0		DE	0	1	0	0	1
	FL	0	1	1	0	2		FL	1	1	1	1	4
	GA	3	2	2	1	8		GA	0	3	0	0	3
Degreesed 1	KY	0	1	1	0	2	Increased 2 or	KY	0	0	2	0	2
Decreased 1 to 2	LA	0	2	2	1	5	Increased 2 or	LA	1	0	2	0	3
	MD	0	1	1	0	2	more	MD	0	2	0	0	2
percentage	MS	0	1	0	2	3	percentage · .	MS	0	2	0	0	2
points	NC	0	1	1	0	2	points	NC	0	2	1	1	4
	OK SC	1	2	0	2	4		OK	2 1	0	1	0	3
		1		0		5		SC		0	0	0	1
	TN TX	0	0	1	1	2		TN	0	1	0	0	1 12
		0	2	3	1	6		TX	2	4	3	3	3
	VA WV	0	<u>4</u> 0	0	0	5 4		VA WV	3	0	2	0	_
		4 11	18	1 4	11	5 4		Total	11	2 1	1 15	0 6	53
Source: IPEDS I	Total						ntember 2009	TOTAL	11	21	15	D	5 3
Source: IPEDS I	THIOHI	ieni keport 20	104-2006; F	шапсіаі керс	JI L ZUUB; VS(J SKA, 58	ptember 2008.						

Source: IPEDS Enrollment Report 2004-2006; Financial Report 2006; VSO SRA, September 2008.

Citation: Cragg, K. M., and Thompson, J. D. (2008). *Determining an achievable retention rate increase for institutional planning*. SAIR Annual Conference, Nashville, TN.

Change in		To	otal Reveni	ue Categorie	s	
Change in Retention Rate 2005-06 to 2006-07	State	\$0 to \$52M	\$52M+1 to \$115M	\$115M+1 to \$275M	\$275M+1 to \$5.2B	Total
	AL	1	1	0	0	2
	AR	1	0	0	0	1
	DC	0	0	0	0	0
	DE	0	1	0	0	1
	FL	1	1	1	0	3
	GA	1	3	0	0	4
_	KY	0	1	0	0	1
Decreased 3	LA	1	1	2	0	4
or more	MD	0	0	2	0	2
percentage	MS	0	2	1	0	3
points	NC	0	3	2	0	5
	OK	1	1	2	0	4
	SC	1	1	0	0	2
	TN	0	0	0	0	0
	TX	1	3	2	1	7
	VA	1	1	1	0	3
	WV_	2	1	0	0	3
	Total	11	20	13	1	45
	AL	0	2	0	2	4
	AR	2	1	2	0	5
	DC	0	0	0	0	0
	DE	0	0	0	0 4	0
	FL GA	3	0	0 2	1	7
	KY	0	0	3	1	4
Decreased 1	LA	0	1	1	0	2
to 2	MD	0	3	1	2	6
percentage	MS	0	0	0	1	1
points	NC	0	1	1	2	4
politics	ОК	3	0	0	0	3
	SC	1	0	1	0	2
	TN	0	0	2	0	2
	TX	1	3	5	3	12
	VA	0	2	1	0	3
	WV	0	0	0	0	0
	Total	10	14	19	16	59

Change in		1	Total Revenu	e Categories		
Retention Rate 2005-06 to 2006-07	State	\$0 to \$52M	\$52M+1 to \$115M	\$115M+1 to \$275M	\$275M+1 to \$5.2B	Total
	AL	0	0	2	0	2
	AR	0	1	0	0	1
	DC	0	0	0	0	0
	DE	0	0	0	1	1
	FL	0	1	2	2	5
	GA	0	2	0	2	4
Remained	KY	0	0	0	1	1
constant or	LA	0	1	1	1	3
increased 1	MD	0	2	0	1	3
percentage	MS	0	1	0	1	2
point	NC	0	0	2	2	4
polit	OK	0	3	0	1	4
	SC	0	1	0	1	2
	TN	0	2	0	1	3
	TX	1	1	0	4	6
	VA	0	0	1	4	5
	WV	3	0	1	1	5
	Total	4	15	9	23	51
	AL	1	1	1	2	5
	AR	0	1	1	1	3
	DC	0	0	1	0	1
	DE	0	0	0	0	0
	FL	2	0	2	2	6
	GA	3	5	0	0	8
Increased 2 or	KY	0	0	2	0	2
	LA	1	1	2	0	4
more	MD	0	1	0	0	1
percentage	MS	0	1	0	1	2
points	NC	3	1	0	1	3
	OK		0	0		4
	SC	1	4	0	1	6
	TN	0	0 2	2	2	4
	TX	0	2	<u>4</u> 1	1	8
	VA WV	2	1	0	0	3
	Total	14	20	1 6	14	64



Determining an Achievable Retention Rate Increase for Institutional Planning 4-Year Private Institutions



Total

missing

Change in		1	Total Reve	nues and I	nvestment	S		Change in			Total Rever	nues and II	nvestment	s
Retention Rate 2004-05 to 2005-06	State	\$0 to \$13M	\$13.1M to \$31M	\$31.1M to \$68M	\$68.1M to \$7.4B	Missing	Total	Retention Rate 2004-05 to 2005-06	State	\$0 to \$13M	\$13.1M to \$31M	\$31.1M to \$68M	\$68.1M to \$7.4B	n
-	AL	0	2	0	0	0	2		AL	1	0	1	0	L
_	AR	2	0	0	0	0	2		AR	0	0	0	0	L
-	DC	0	1	0	0	0	1		DC	0	0	1	2	L
_	DE	0	0	1	0	0	1		DE	0	0	0	0	L
_	FL	4	6	2	0	2	14		FL	0	0	7	1	L
_	GA	2	3	2	0	0	7		GA	0	2	3	0	L
_	KY	1	3	1	0	0	5	Remained	KY	1	2	3	0	
Decreased 5 or	LA	0	1	2	0	0	3	constant or	LA	0	0	1	0	L
more	MD	1	0	1	0	0	2	increased 2	MD	0	0	3	0	
percentage	MS	2	1	0	0	0	3	percentage	MS	0	0	1	0	
points	NC	4	6	4	0	0	14	points	NC	0	4	6	0	
	ОК	3	0	2	0	0	5	points	OK	0	0	1	0	
	SC	0	3	1	0	0	4		SC	0	3	3	0	
	TN	3	2	1	0	0	6		TN	1	0	5	1	
	TX	4	5	2	0	0	11		TX	2	1	11	0	
	VA	1	4	2	0	0	7		VA	0	0	5	0	
	WV	0	1	1	0	0	2		WV	2	0	1	0	
	Total	27	38	22	0	2	89		Total	7	12	52	4	
	AL	0	1	1	0	0	2		AL	5	2	3	0	
	AR	0	0	2	0	0	2		AR	2	2	2	0	
	DC	1	0	1	1	0	3		DC	0	1	1	0	
	DE	0	0	1	0	0	1		DE	0	1	0	0	
	FL	2	0	7	0	1	10		FL	8	1	3	0	
	GA	0	2	2	1	0	5		GA	5	4	1	0	
	KY	1	4	0	0	0	5		KY	3	2	2	0	
Decreased 1 to	LA	0	0	0	0	0	0	Increased 3 or	LA	1	1	0	0	Π
	MD	2	2	4	1	0	9	more	MD	0	1	2	0	Γ
4 percentage	MS	0	1	2	0	0	3	percentage	MS	2	0	1	0	
points	NC	0	3	4	2	0	9	points	NC	3	4	1	0	Г
	ОК	1	0	1	0	0	2		ОК	2	1	2	0	Г
	SC	0	3	1	0	0	4		SC	1	3	2	0	Г
	TN	1	5	4	0	0	10		TN	7	5	2	0	Γ
	TX	1	2	5	1	1	10		TX	2	2	4	0	
	VA	0	2	6	0	0	8		VA	1	1	4	0	Γ
	WV	0	1	0	0	0	1		WV	1	3	0	0	Γ
	Total	9	26	41	6	2	84		Total	43	34	30	0	

Citation: Cragg, K. M., and Thompson, J. D. (2008). Determining an achievable retention rate increase for institutional planning. SAIR Annual Conference, Nashville, TN.

Change in		1	otal Rever	nues and Ir	vestment	S	
Retention Rate 2005-06 to 2006-07	State	\$0 to \$13M	\$13.1M to \$31M	\$31.1M to \$68M	\$68.1M to \$7.4B	missing	Total
	AL	2	2	2	0	0	6
	AR	1	1	0	0	0	2
	DC	0	2	1	1	0	4
	DE	0	1	0	0	0	1
	FL	3	2	4	0	1	10
	GA	3	3	0	0	0	6
	KY	3	3	2	0	0	8
Decreased 5 or	LA	1	2	1	0	0	4
more	MD	0	1	2	0	0	3
percentage	MS	0	0	2	0	0	2
points	NC	3	5	2	0	0	10
	OK	1	1	0	0	0	2
	SC	1	2	1	0	1	5
	TN	6	1	3	0	0	10
	TX	6	3	4	0	0	13
	VA	1	1	6	0	0	8
	WV	2	3	1	0	0	6
	Total	33	33	31	1	2	100
	AL	1	1	2	0	0	4
	AR	0	0	1	0	0	1
	DC	0	0	2	1	0	3
	DE	0	0	0	0	0	0
	FL	0	0	4	0	2	6
	GA	0	4	3	0	0	7
	KY	0	3	2	0	0	5
Decreased 1 to	LA	0	0	1	0	0	1
4 percentage	MD	0	1	2	0	0	3
points	MS	0	0	1	0	0	1
poco	NC	0	6	4	0	0	10
	OK	1	0	1	0	0	2
	SC	0	7	0	0	1	8
	TN	1	2	4	0	0	7
	TX	0	1	6	0	0	7
	VA	0	1	6	0	0	7
	WV Total	1 4	0 26	0 39	0 1	0 3	73

Change in		Total Revenues and Investments									
Retention Rate 2005-06 to 2006-07	State	\$0 to \$13M	\$13.1M to \$31M	\$31.1M to \$68M	\$68.1M to \$7.4B	missing	Total				
	AL	1	1	1	0	0	3				
	AR	1	1	0	0	0	2				
	DC	0	0	0	1	0	1				
	DE	0	0	0	0	0	0				
	FL	2	1	4	1	0	8				
Remained	GA	0	2	2	1	0	5				
	KY	2	2	1	0	0	5				
constant or	LA	0	0	0	0	0	0				
increased 2	MD	0	1	2	1	0	4				
percentage	MS	2	1	1	0	0	4				
points	NC	1	3	6	2	0	12				
politis	OK	2	0	1	0	0	3				
	SC	0	2	6	0	0	8				
	TN	1	7	2	1	0	11				
	TX	0	1	10	1	0	12				
	VA	0	1	2	0	0	3				
	WV	0	0	1	0	0	1				
	Total	12	23	39	8	0	82				
	AL	2	1	0	0	0	3				
	AR	2	0	3	0	0	5				
	DC	1	0	0	0	0	1				
	DE	0	0	2	0	1	3				
	FL	9	4	7	0	2	22				
	GA	4	2	3	0	0	9				
	KY	1	3	1	0	0	5				
Increased 3 or	LA	0	0	1	0	0	1				
more	MD	3	0	4	0	0	7				
percentage	MS	2	1	0	0	0	3				
points	NC	3	3	3	0	0	9				
	OK	2	0	4	0	0	6				
	SC	0	1	0	0	0	1				
	TN	4	2	3	0	0	9				
	TX	3	5	2	0	1	11				
	VA	1	4	3	0	0	8				
	WV	0	2	0	0	0	2				
	Total	37	28	36	0	4	105				