

Resources Well \$pent?:

Needs Assessments, Cost-Benefit Analyses, Graduate Assistantships, and Strategic Planning

Michael M. Black, Ed.D.

Valdosta State University - Strategic Research and Analysis mmblack@valdosta.edu

Kristina M. Cragg, Ph.D.

Assistant to the President for Strategic Research and Analysis
Valdosta State University - Strategic Research and Analysis
kmcragg@valdosta.edu

Natalie Villa, B.A.

Graduate Assistant

Valdosta State University - Strategic Research and Analysis





You might be attending this session if you...

- Are responsible for analyzing the needs and benefits for establishing new programs at your institution, including the costs.
- Regularly employ Graduate
 Assistants at your institution.
- Are trying to develop creative ideas to motivate people in tough economic times.







We will discuss...

- Motivation for the Work and Presentation
- Needs Assessments
- Cost/Benefit Analyses
- The Value Added by Graduate Assistantships
- Strategic Planning Tool
- Conclusion and Recommendations
- Questions and Comments

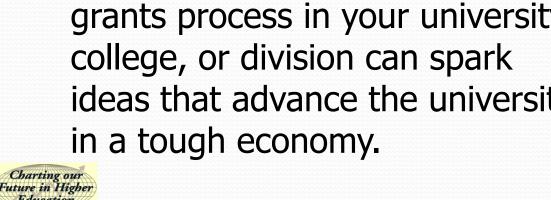






What Should I Learn In This Session? (AKA ... learning objectives)

- It takes <10 hours of Graduate Assistant staff time to create an informative needs assessment.
- Graduate Assistants contribute to the university's financial "bottom line" rather than hinder.
- Using an internal competitive grants process in your university, college, or division can spark ideas that advance the university in a tough economy.







Motivation for the Work and Presentation

Accountability

Maximum use of limited resources

Accreditation

State Governing Board

 Data-driven decision making









Motivation for the Work and Presentation

- Develop a new strategic planning tool
 - Concentrated on advancing the institution's mission
 - Uses one-time or shortterm financial investments through annual actions.
 - First implemented in fiscal year 2010 -- Strategic Focus.















- Departments seeking to add or expand new programs are required to provide data and a needs assessment for justification.
- Ascertained that hiring an external consultant for the preliminary/first-pass investigations was not needed.









- The Institutional Research Office developed a needs assessment.
- A sample assessment is posted online at http://www.valdosta.edu/ sra/documents/slpdassess ment.pdf

Information for the Department of Communication Sciences and Disorders Regarding a Doctor of Speech-Language Pathology Degree Program

Purpose

In order to carry out the mission of a regional university, VSU is considering expanding its program offerings to include a Doctor of Speech-Language Pathology (SLPD). This report, prepared by the Office of Strategic Research and Analysis, contains summaries of data describing the current situation and need for this degree in Georgia and the VSU service area. The University System of Georgia, Georgia Department of Labor, and published literature provided resources to assist the evaluation of need, current providers, and capacity for a Speech-Language Pathology doctorate degree program at VSU.

II. Georgia Institutions Offering Graduate Degrees in a Communication
Sciences and Disorders Related Fields

Five institutions within the University System of Georgia have graduate programs in Communication Sciences and Disorders or related degrees. Table 1 contains University System of Georgia (USG) institutions which offer these programs.

Table 1: Georgia Institutions Offering Graduate Level Communication
Sciences and Disorders Related Degrees

		6					
Type of Degree	Major	School/University					
	Communication Sciences and	Armstrong Atlantic State					
Master of Science	Disorders	University					
Master of							
Education	Communication Disorders	Georgia State University					
Doctor of		Georgia State Offiversity					
Philosophy	Communication Studies						





- Sections include:
 - Purpose
 - Institutions within State
 Offering a Similar
 Program
 - 5-Year Enrollment
 Trend and Degrees
 Conferred within the
 System
 - Potential Candidates for Proposed Program

- Career/Occupation List
- Occupational Outlook and National Employment Outlook
- Capacity for the Department to Accommodate the Proposed Program
- Cost/Benefit Analysis
- Summary







Step 1: Text a response to 22333
Step 2: Text 3156 and your comment
Standard Texting Rates Apply









Cost-Benefit Analyses





Cost/Benefit Analyses

- A 5-year, detailed forecast was developed to clearly show expenses and income.
- Initial meeting to discuss anticipated expenses and number of new students.
- Each cost/benefit analysis is customized.



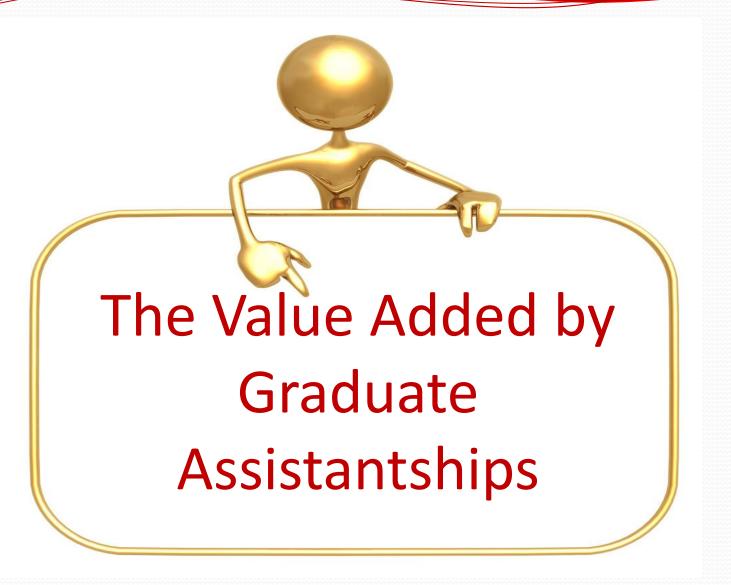




	Yr 1 (FY11) Yr 2 (FY12) Yr 3 (FY13)									
Expenses (per academic year):	Yr	1 (FY11)	Yr	2 (FY12)	Yr	3 (FY13)	Y	r 4 (FY14)	Y	r 5 (FY15)
Personnel										
Program Coordinator (Summer Pay)	\$	12,000	\$	12,000	\$	12,000	\$	12,000	\$	12,000
Course release	\$	-	\$	9,200	\$	9,200	\$	9,200	\$	9,200
Temporary Staff (FT)	\$	55,000	\$	56,100	\$	57,222	\$	58,366	\$	59,534
Benefits (35%)	\$	23,450	\$	23,835	\$	24,228	\$	24,628	\$	25,037
Graduate Assistants (\$10k/yr)	\$	10,000	\$	10,000	\$	20,000	\$	20,000	\$	20,000
Operating Expenses	\$	13,500	\$	20,000	\$	25,000	\$	25,000	\$	25,000
ex. travel, office supplies, equipment										
Total Program Expenses	\$	113,950	\$	131,135	\$	147,650	\$	149,195	\$	150,771
Fixed Costs	\$	63,220	\$	158,050	\$	316,100	\$	474,150	\$	632,200
ex. inst'l support, student services										
General Education Costs	\$	21,816	\$	54,540	\$	109,080	\$	163,620	\$	218,160
Major Education Costs	\$	32,724	\$	81,810	\$	163,620	\$	245,430	\$	327,240
TOTAL COSTS	\$	231,710	\$	425,535	\$	736,450	\$	1,032,395	\$	1,328,371
Income (per academic year):	Yr	1 (FY11)	Yr	2 (FY12)	Yr	3 (FY13)	Υ	r 4 (FY14)	Υ	r 5 (FY15)
State appropriation (instruction) and										
tuition	\$	109,080	\$	272,700	\$	545,400	\$	818,100	\$	1,090,800
Total Income from Instruction	\$	109,080	\$	272,700	\$	545,400	\$	818,100	\$	1,090,800
State appropriation (other support)	\$	63,220	\$	158,050	\$	316,100	\$	474,150	\$	632,200
Program specific fee	\$	-	\$	-	\$	-	\$	-	\$	-
Student fees	\$	23,580	\$	62,880	\$	128,380	\$	193,880	\$	259,380
Total Other Monies Entering VSU	\$	86,800	\$	220,930	\$	444,480	\$	668,030	\$	891,580
							_	(4.000)	\$	(4,288)
Less TAP students	\$	(4,288)	\$	(4,288)	\$	(4,288)	\$	(4,288)	Φ	
Less TAP students Less 15% capital risk	\$ \$	(4,288) (25,845)	\$ \$	(4,288) (64,613)	-	(4,288) (129,225)	\$ \$	(4,288) (193,838)	Ф \$	(258,450)
		, ,		, ,	\$, ,		` ' '		,
Less 15% capital risk	\$	(25,845)	\$	(64,613) (68,901)	\$	(129,225)	\$	(193,838)	\$	(258,450)
Less 15% capital risk Total Reductions TOTAL INCOME	\$ \$	(25,845) (30,133) 165,747	\$ \$	(64,613) (68,901) 424,730	\$ \$	(129,225) (133,513) 856,367	\$ \$	(193,838) (198,126) 1,288,005	\$ \$	(258,450) (262,738) 1,719,642
Less 15% capital risk Total Reductions	\$	(25,845) (30,133)	\$ \$	(64,613) (68,901)	\$	(129,225) (133,513)	\$	(193,838) (198,126)	\$	(258,450) (262,738)











Determine Costs of Graduate Assistants

 Calculate the cumulative costs of employing Graduate, Research, and Teaching Assistants.

College/Division	# of GAs	GA Cumulative Annual Salary		Resident	Non- Resident	Tuition Exempted State and Out- of-State)	Total Annual Costs	
Arts and Sciences	100	\$	567,908	70	30	\$ 578,480	\$1	.,146,388
Education	38	\$	243,580	30	8	\$ 188,488	\$	432,068
Student Affairs	32	\$	175,856	24	8	\$ 170,368	\$	346,224
Other Administrative Departments	30	\$	121,648	15	15	\$ 228,840	\$	350,488
The Arts	10	\$	52,160	8	2	\$ 48,632	\$	100,792
Other Academic Divisions	10	\$	42,768	7	3	\$ 57,848	\$	100,616
Business Admin.	9	\$	49,440	5	4	\$ 64,044	\$	113,484
Total	229	\$1	L,253,360	159	70	\$ 1,336,700	\$2	,590,060





Determine Savings and Revenue of **Graduate Assistants**

- Convert Graduate Assistant labor hours to determine the number of full-time equivalent staff.
- Calculate revenue from state appropriations.

College/Division	# of GAs	# GAs to FTE of VSU Staff (.35 FTE)	Cumulative Annual Staff Salary and Benefits	VSU's USG Appropriation	Total USG Approp. and Staff Savings	
Arts and Sciences	100	35	\$ 1,565,752	\$ 572,200	\$1,053,640	
Education	38	13.3	\$ 594,986	\$ 217,436	\$ 377,166	
Student Affairs	32	11.2	\$ 501,041	\$ 183,104	\$ 352,762	
Other Administrative Departments	30	10.5	\$ 469,725	\$ 171,660	\$ 356,658	
The Arts	10	3.5	\$ 156,575	\$ 57,220	\$ 116,455	
Other Academic Divisions	10	3.5	\$ 156,575	\$ 57,220	\$ 124,996	
Business Admin.	9	3.15	\$ 140,918	\$ 51,498	\$ 91,178	
Total	229	80.15	\$ 3,585,571	\$1,310,338	\$2,472,855	





Additional Value in Hiring Graduate **Assistants**

- Calculate additional benefits.
- Average value added by a Graduate Assistant is \$28,403 and includes savings by not hiring a staff member and revenue to the local economy.

College/Division	# of GAs	Total Valdosta MSA Contribution (Fiscal Year 2006)		Average Annual Giving of Alumni		O	Average Giving of Alumni (over 40 years)		otal Value ded to VSU d Valdosta Economy
Arts and Sciences	100	\$	1,756,980	\$ 3	3,471	\$	138,834	\$ 2	2,814,091
Education	38	\$	667,652	\$:	1,319	\$	52,757	\$ 1	1,046,137
Student Affairs	32	\$	562,234	\$:	1,111	\$	44,427	\$	916,106
Other Administrative Departments	30	\$	527,094	\$:	1,041	\$	41,650	\$	884,794
The Arts	10	\$	175,698	\$	347	\$	13,883	\$	292,500
Other Academic Divisions	10	\$	175,698	\$	347	\$	13,884	\$	301,041
Business Admin.	Business Admin. 9 \$		158,128	\$	312	\$	12,495	\$	249,618
Total	229	229 \$ 4,023,485		\$	7,948	\$	317,930	\$ 6	5,504,288









Strategic Focus





Strategic Focus

3 main questions for consideration:

- "What can we do to attract new students who would otherwise not apply?"
- "What can we do to keep students at our institution who would otherwise leave?"
- "How can we enhance our institution's reputation as a community of scholars?"







Strategic Focus Process

- The Strategic Focus process differs from the year-end "sweep-up" process.
- Planning enables funding of important activities throughout the year.
 - Rather than spending money within a short period of time and on limited items.







Strategic Focus Process

- In past budget cycles, "year-end" money was distributed to anticipated essential projects (e.g., repairing roofs).
- The revised process removes these anticipated essential items from the strategic funding pool.
- Divisions are expected manage these anticipated essential projects and their associated funds.







Strategic Focus Process

- Call for campus-wide input of standards
- Advance VSU using strategic initiative funding
- Faculty, staff, students, and community invited to participate
- 87 submissions were narrowed into four themes and adopted as standards







Standards

Recruitment/ Enrollment of Students Retention & Graduation/ Enrollment of Students

Scholarship/ Research Financial Solvency Resources





Proposal Form

- 1. Name
- 2. Department
- 3. Standard and Assessment
- 4. Brief description
- 5. Budget
 - Staff and Salary & Fringes
 - Travel
 - Operating
 - Equipment
 - Space

• Other

Future in Higher Education Emphasis is on a simple proposal form - available at valdosta.edu/sra



Future in Higher Education

Proposal Form

- Supplemental Funding Sources
- **Estimated Time to Completion**
- Assignment of Responsibility
- **Additional Information**
- 10. Approvals (Signatures) and Ranking of Proposal
 - Department
 - Dean/Director
 - Deans' Council
 - Vice President

Planning and Budget Council Charting our

Estimated time to complete a form is less than 1 hour (with a moderately developed idea).



Information Required for Proposals

Strategic Focus Standard (Select 1 or more)	Corresponding Assessment*
☐ Recruitment/ Enrollment of Students	# of New Students
☐ Retention & Graduation/ Enrollment of Students	# of Additional Retained Students
□ Scholarship/ Research ———	# of Scholarly Activities
☐ Financial Solvency Resources	\$ Revenue/Savings



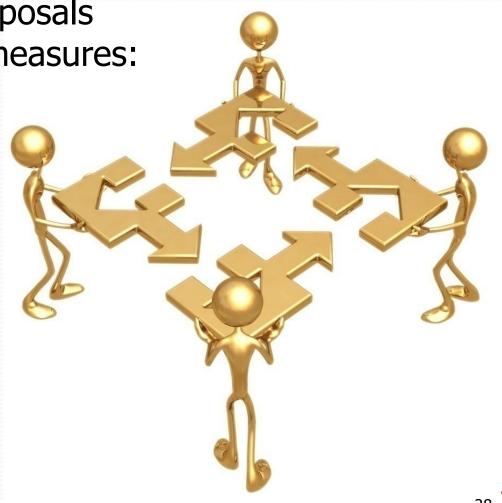


Methodology

 Reviewers ranked proposals using the following measures:

Assessment

- Attainability
- Importance
- Resource Needs
- Sustainability
- Timeline
- Unique Quality





28



Education

Methodology

- The average, maximum, and minimum score for each measure were calculated.
- Standard deviation is included for each proposal to measure the variability of the rankings.
- Proposals were ranked by highest overall score.





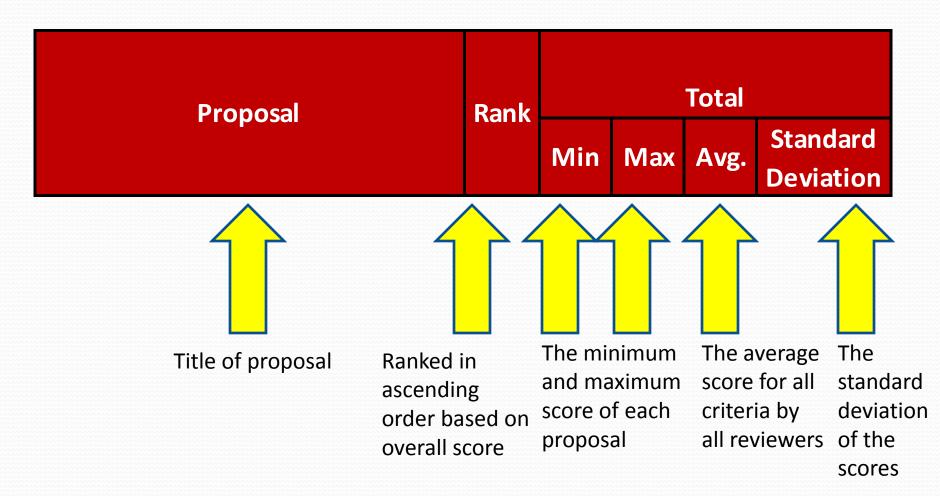
Res<u>ults</u>

Proposal	Rank	Avg.	Tally for	Funding Re	sponses	New Full-	Graduate	Funds	Year 2	Years 3-5	
Порозан		Rating	Fund At All Cost	Fund If Available	Do Not Fund	Time Personnel	Assistant Funding	Requested	Funding	Funding	
Install Time-Scheduled Locks on Campus Buildings	1	4.14	5	4	1	0	\$ -	\$ 120,000	\$ -	\$ -	
Reorganization of Event Setups to Event Services	2	4.09	9	2	0	0	\$ -	\$ 49,426	\$ 49,426	\$148,278	
Master of Arts in Literature and Language (GOML)	3	3.97	7	3	0	0 (1 in FY12+)	\$ -	\$ 23,000	\$ 45,312	\$134,245	
Install Card Swipe Locks on Labs and Studios	4	3.95	6	3	2	0	\$ -	\$ 98,700	\$ -	\$ -	
Adult, Military, Veteran, and Prior Learning Programs	5	3.87	7	4	0	1 FT temp.	\$ 10,000	\$ 53,950	\$ 71,135	\$267,616	
Supporting New Faculty Scholarship	6	3.82	7	3	1	0	\$ -	\$ 100,000	\$100,000	\$300,000	
Expansion and Strengthening of the Faculty Research Seed Grant Program	7	3.81	5	6	0	0	\$ -	\$ 77,000	\$ 77,000	\$231,000	
New Faculty Position for Division of Social Work	8	3.78	7	4	0	1	\$ -	\$ 62,159	\$ 62,159	\$186,477	
Criminal Justice Undergraduate and Graduate Program Online	9	3.68	7	3	1	1 FT temp. (1 in FY13+)	\$ 20,000	\$ 105,669	\$ 87,080	\$379,806	





Explanation of Columns on Results Handout







Explanation of Columns on Results Handout

Amount of Funding Requested

New Full-Time Personnel

Funding Length Funds Requested from SF Funds
Committed
for Year 2

Funds
Committed
for Years 3-5













Funding requested in the original proposal

Part time, student, and adjunct personnel excluded Either one year, multiple years, or indefinitely

Average funding amount recommended by PBC reviewers

Funds committed for Years 2 through 5 (funds of all types)





Explanation of Columns on Results Handout

Motion to.. With the following contingencies...

Break Even
Costs



Motion to approve/not approve [fill in the title of the proposal]



Contingencies of accepting the funds allocated



Break even costs are a dollar interpretation of the contingencies





Program's funding need (Strategic Focus and reallocated monies)

Results in the number of students to break even on the program

Revenue **Funding** Percentage Break Even Request from Per Number for Proposal Student (Students) Instructional \$100,000 \$8,500 60% 7.06

Per student value is \$8,500 (FTE – 24 credits for UG and 18 credits for Graduate)

Approximately 60% of \$8500 is expended on instruction/academics





Notification

- Initiatives Funded
 - Proposer receives a letter with contingencies
 - Must agree to the contingencies
- Initiatives Not Funded
 - Proposer receives notification









Strategic Focus Review

- Submitters for those proposals receiving funding are required to:
 - Submit a financial status report to the secretary of the Planning and Budget Council by March 15, 2011.
 - Submit a final assessment report by July 1, 2011.









Conclusions and Recommendations

- Strategic Focus used at the university level
 - Scope could be tailored smaller to serve needs at the division or college level
- Needs assessments, cost/benefit analyses, and graduate assistantships are all a part of our institution's strategic planning efforts.







What Should I Learn In This Session? (AKA ... learning objectives)

- It takes <10 hours of Graduate Assistant staff time to create an informative needs assessment.
- Graduate Assistants contribute to the university's financial "bottom line" rather than hinder.
- Using an internal competitive grants process in your university, college, or division can spark ideas that advance the university in a tough economy.







Thank You

Questions and Comments



This PowerPoint presentation can be downloaded at http://www.valdosta.edu/sra/presentations.shtml





Resources Well \$pent?:

Needs Assessments, Cost-Benefit Analyses, Graduate Assistantships, and Strategic Planning

Michael M. Black, Ed.D.

Data Information Analyst

Valdosta State University – Strategic Research and Analysis

mmblack@valdosta.edu

Kristina M. Cragg, Ph.D.

Assistant to the President for Strategic Research and Analysis
Valdosta State University – Strategic Research and Analysis
kmcragg@valdosta.edu

Natalie Villa

Graduate Assistant

Valdosta State University – Strategic Research and Analysis

